

ELECTRIC BILL


www.nationalgridus.com
 CUSTOMER SERVICE
1-800-322-3223
 CREDIT DEPARTMENT
1-888-211-1313
 GAS EMERGENCIES
1-800-640-1595
 POWER OUTAGE OR DOWNED LINE
1-800-465-1212
 CORRESPONDENCE ADDRESS
PO Box 960
Northborough, MA 01532-0960
 PAYMENT ADDRESS
PO Box 11739
Newark, NJ 07101-4739
 DATE BILL ISSUED
Sep 24, 2020


ACCOUNT BALANCE

	National Grid Services	Other Supplier Service	Adjustments	Total
Previous Balance	0.00	9.47	0.00	9.47
Payment(s) Received	- 9.47	- 0.00	- 0.00	- 9.47
Amount Past Due	-9.47	9.47	0.00	0.00
Current Charges	15.54	30.67	-33.78	12.43
Amount Due ▶	\$ 6.07	\$ 40.14	-\$ 33.78	\$ 12.43

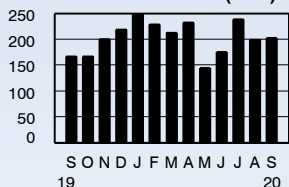
SUMMARY OF CURRENT CHARGES

	DELIVERY SERVICES	SUPPLY SERVICES	OTHER CHARGES/ADJUSTMENTS	TOTAL
Electric Service	15.54	30.67		46.21
Other Charges/Adjustments			-33.78	-33.78
Total Current Charges	\$ 15.54	\$ 30.67	-\$ 33.78	\$ 12.43

 **What is the Energy Efficiency Charge on my bill?** This charge funds Energy Efficiency programs that can help consumers lower their energy usage and bills, improve comfort in their homes or businesses, and lower pollutants and carbon emissions in our communities. To learn how to take advantage of these programs and your eligibility, please call 1-866-903-2811 or visit www.ngrid.com/ri-ee.

 **WILL WE BE ABLE TO REACH YOU DURING A POWER OUTAGE?:** During a power outage, phones with a direct link to a local phone line are able to operate. Phones that are **not** directly linked (for example, wireless phones with answering machines) need electricity to make/receive calls. If you would like to register another phone number, such as a cell phone, as your account's primary phone number, please go to www.nationalgrid.com/myaccount to update your information so that we may be able to reach you with important information during power outages.

ELECTRIC USAGE HISTORY (kWh)



Daily Averages	Sep 19	Sep 20
kWh	5.4	6.2
Cost	\$ 0.96	\$ 1.40

Actual Estimated

KEEP THIS PORTION FOR YOUR RECORDS.

RETURN THIS PORTION WITH YOUR PAYMENT.

ACCOUNT NUMBER	PLEASE PAY BY	AMOUNT DUE
[REDACTED]	Oct 28, 2020	\$ 12.43

nationalgrid

PO Box 960
 Northborough MA 01532

[REDACTED]
 KINGSTON RI 02881-1317

ENTER AMOUNT ENCLOSED

\$

Write account number on check and make payable to National Grid

NATIONAL GRID
 PO BOX 11739
 NEWARK NJ 07101-4739

Enrollment Information

To enroll with a supplier or change to another supplier, you will need the following information about your account:
 Loadzone Rhodelsland
 Acct No: 03689-78009 Cycle: 18, HORN

Electric Usage History

Month	kWh	Month	kWh
Sep 19	168	Apr 20	233
Oct 19	168	May 20	146
Nov 19	201	Jun 20	176
Dec 19	220	Jul 20	240
Jan 20	249	Aug 20	200
Feb 20	230	Sep 20	203
Mar 20	214		

Right To Dispute Your Bill And To An Impartial Hearing

If you believe your bill is inaccurate or for any reason payment may be withheld, you should first contact our Customer Service Department at 1-800-322-3223. If a mutually satisfactory settlement of this matter cannot be made, you have the right to submit this matter to: Reviewing Officer, Division of Public Utilities and Carriers, 89 Jefferson Blvd., Warwick, Rhode Island 02888 Telephone: 401-780-9700. National Grid will not disconnect your service pending proceedings before a reviewing officer appointed by the Public Utilities Administrator.

LIHEAP Charge

This charge is required under Rhode Island law and will be used to provide funding for a Low-Income Home Energy Assistance Program ("LIHEAP") Enhancement Plan, designed to assist low-income electric and natural gas households with their home energy and heating needs. By law, this charge may not be more than \$10 per year for each electric or natural gas service account.

Explanation of Billing Terms Available

If you would like an explanation of any of the terms used on your bill, you may find them on our web site at www.nationalgrid.com or you may call us at 1-800-322-3223.

DETAIL OF CURRENT CHARGES

Delivery Services

Service Period	No. of days	Current Reading	Previous Reading	Total Usage
Aug 21 - Sep 23	33	87061 Actual	86858 Actual	203 kWh

METER NUMBER [REDACTED] NEXT SCHEDULED READ DATE ON OR ABOUT Oct 23

RATE Low Income Rate A-60

Customer Charge				5.39
LIHEAP Enhancement Charge				0.80
Distribution Energy Chg	0.05646544	x	203 kWh	11.46
Renewable Egy Dist Chg	0.01197	x	203 kWh	2.43
Transmission Charge	0.02945	x	203 kWh	5.98
Transition Charge	-0.00082	x	203 kWh	-0.17
Energy Efficiency Prgms	0.01353	x	203 kWh	2.74
RE Growth Program				1.90
Low Income Discount	-25.0 %	x	\$ 59.97	-14.99

Total Delivery Services \$ 15.54

Supply Services

SUPPLIER SMART ENERGY HOLDINGS
 LLC
 575 LEXINGTON AVE
 4TH FL
 NEW YORK, NY 10022
 PHONE 800-443-4440 ACCOUNT NO [REDACTED]

Electricity Supply	0.145	x	203 kWh	29.44
Gross Earnings Tax	0.04166667	x	29.44	1.23

Total Supply Services \$ 30.67

Right To Electric Service:

During Serious Illness: If you or anyone presently and normally living in your home is seriously ill, we will not discontinue your electric service during such illness providing you: have a registered physician certify in writing to us that such illness exists, the nature and duration of the illness and you make satisfactory arrangements to pay your bill. This certification must be received within seven (7) days from the date that your physician initially contacts our Credit Department at 1-888-211-1313.

You have a child under twenty four months and a financial hardship: If you or anyone presently and normally living in your home has a child under twenty four months old we will not terminate your electric service, provided you also have a financial hardship. Please call our Credit Department at 1-888-211-1313 immediately if this applies to you.

Notice About Electronic Check Conversion

By sending your completed, signed check to us, you authorize us to use the account information from your check to make an electronic fund transfer from your account for the same amount as the check. If the electronic fund transfer cannot be processed for technical reasons, you authorize us to process the copy of your check.

Termination of Service to Elderly or Handicapped Persons

If all residents in your household are 62 years of age or older or if any resident in your household is handicapped, the Company will not terminate your service for failure to pay the past due bill without written approval from the Division of Public Utilities. If you cannot pay your bill all at once, you may be able to work out a payment plan with the Company. The Elderly or Handicapped Forms that must be filled out are available at the Company. The Form also enables you to participate in "Third Party Notification". If you have any questions or want further information, call the Credit Department at 1-888-211-1313.

www.nationalgridus.com

My Account is the easy way to manage your energy needs

Access your account information at any time from any electronic device.

Just a few of the benefits include:

Bills and payments

See current billing information, billing and payment history and sign up for online billing and automatic payments.

Usage history and energy-saving ideas

Review past energy usage and find energy-saving ideas for your home.

Submit service requests

Moving? Need to report an electricity outage? We've made it easier for you to reach us online.

Get started

To sign up and register your account visit ngrid.com/register.

You'll need your account number – which can be found on your printed bill.

Other Charges/Adjustments

Paperless Billing Credit		-0.37
Gross Earnings Tax	0.04166667 x 15.17	0.63
Transfer of Net Metering Credit		-34.04
Total Other Charges/Adjustments		-\$ 33.78

► For Your Information

Customers can choose to purchase their electric supply from a non-regulated power producer (NPP). National Grid will continue to deliver electricity to you, and will respond to service calls, emergencies, and provide storm restoration. To compare offers, the rate for National Grid's electric supply, known as Standard Offer Service (SOS), is \$0.08299 effective 04/01/2020. The SOS rate is scheduled to change on 10/01/2020. Please note: The electric NPP must submit the enrollment at least 2 business days prior to your next scheduled meter read date, which is 10/23/2020. For more information, visit www.ripuc.ri.gov.

